Commissioner's Remarks

Mark Schultz,
Commissioner, Rehabilitation Services Administration
Delegated the Authority to Perform the Functions and Duties of the
Assistant Secretary for Special Education and Rehabilitative Services

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▶ **What is OSERS doing to make sure that services are maintained during the pandemic? With the changes we've had due to COVID-19, do you think this will cause permanent changes in how service delivery is provided to our clients?**

▶ **WIOA supports services to eligible persons to advance in their careers. How can state agencies be encouraged to support career advancement for employed program participants?**

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VR100

▶ **While data collection and program evaluation are critical to our success, they can come at a cost. Knowing that internal customer service can influence external customer service, what is being done (or suggested) at the Federal level to support the efficacy and morale of rehabilitation staff across the country?**

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▶ **If you had to choose one thing that VR agencies could improve upon, what would it be and why?**

▶ **Where would you like to see the field of vocational rehabilitation go and grow the next 100 years?**

▶ **What is your advice, professional and personal, to someone who just became a director at age 30?**

▶ **Team 1: Rimal Desai** (Rimal.Desai@ed.gov) and **Vernita Washington** (Vernita.Washington@ed.gov)

- CA, NY, HI, WI, AL, MT, NM, TN, NV, AZ, ID, OR, USVI (13)

▶ **Team 2: Yann-Yann Shieh** (Yann-Yann.Shieh@ed.gov)

- MI, LA, NJ, IN, VT, AK, WV, NE, OH, AR, MN, DC, Guam (13)

▶ **Team 3: Yann-Yann Shieh** (Yann-Yann.Shieh@ed.gov)

- TX, IA, GA, IL, MD, CO, WY, DE, MO, ND, ME, MS, NC, PR, AS (15)

▶ **Team 4: Andy Kerns** (Andrew.Kerns@ed.gov)

- PA, CT, SC, VA, FL, NH, SD, MA, OK, RI, UT, WA, KS, KY, CNMI (15)

Recent Data Collections

Form	Collection
RSA-911	Collected PY19Q4 data from July 1-August 15
RSA-692	Collected FY20 data from July 15-August 14
ETA-9169	Collected PY19 data from September 8-October 1
RSA-722	Collected FY20 data from October 1-October 30

Ongoing Data Collections

Form	Collection
RSA-7-OB	Collecting FY20 data through December 31
RSA-2*	Collecting FY20 data through December 30
RSA-15	Collecting FY20 data through December 30
RSA-227	Collecting FY20 data through December 30
RSA-509	Collecting FY20 data through December 30
RSA-911	Collecting PY20Q1 data through November 15
AIVRS	Collecting FY20 data through early January
SF-425	Collecting FY19 and FY20 data through December 30

Form	Collection
RSA-17*	Will collect FY21Q1 data beginning January 1, 2021
RSA-911	Will collect PY20Q2 data beginning January 1, 2021

▶ RSA began collecting WIOA data from VR programs in PY17.

PY17	PY18	PY19, PY20, and Beyond
MSG Rate	MSG Rate	MSG Rate
	Employment Rate Q2	Employment Rate Q2
	Median Earnings Q2	Median Earnings Q2
		Employment Rate Q4
		Credential Attainment Rate
Effectiveness in Serving Employers		

▶ For the first time, RSA negotiated performance goals with VR programs (statewide) for PYs 20 and 21 on MSG Rate only.

- RSA used PYs 17 and 18 as baseline and a Statistical Adjustment Model.

	PY20 Average	PY21 Average	PY20 Range	PY21 Range
Expected Level	23.7	27.8	1.0 to 62.2	2.0 to 62.2
Negotiated Level	25.1	29.8	14.0 to 50.0	15.0 to 56.0

▶ For PYs 2022 and 2023, RSA will negotiate MSG Rate again along with the other four performance indicators for the first time.

VR Program Data

PY	2017	2018	2019
Applicants	473,609	447,282	361,684
Eligible Individuals	414,531	398,209	338,023
Eligible Individuals Receiving Services under IPE	932,835	896,528	872,862

PY	2017	2018	2019
Individuals Exiting with Employment Outcome	152,425	142,721	128,892
Individuals Exiting without Employment Outcome	156,683	157,293	151,926
Employment Rate	49.3%	47.6%	45.9%

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VR Program Data

PY	2017	2018	2019
Median Hourly Wages	$10.50	$11.00	$12.00
Median Hours Worked per Week	30	30	30

VR Program: WIOA Performance Data

Participant Information	PY 17	PY 18	PY 19
Total Participants Served	932,835	896,528	872,862
Number of Participants Receiving Career Services	732,077	744,777	698,773
Funds Expended on Career Services	$1,137,680,343	$1,088,353,317	$1,003,773,358
Cost per Participant on Career Services	$1,554	$1,461	$1,436
Number of Participants Receiving Training Services	287,453	295,175	264,663
Funds Expended on Training Services	$696,517,362	$684,929,093	$499,931,301
Cost per Participant on Training Services	$2,423	$2,320	$1,888
Total Participants Exited	311,748	295,165	280,593
Co-Enrollment Percentage	15.5%	11.1%	8.6%

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VR Program: Barriers to Employment

Barriers to Employment	PY 17	PY 18	PY 19
Displaced Homemakers	36,852	13,033	11,708
English Language Learners, Low Levels of Literacy, Cultural Barriers	299,520	280,525	270,519
Exhausting TANF within 2 Years	13,412	11,596	10,456
Ex-offenders	74,541	76,969	77,665
Homeless individuals/runaway youth	44,491	24,204	23,490
Long-term unemployed	348,558	354,067	350,335
Low-Income Individuals	454,702	449,786	437,091
Migrant and Seasonal Farmworkers	2,602	10,582	4,986
Individuals with Disabilities	928,198	896,489	872,862
Single Parents	50,027	50,707	52,365
Youth in Foster Care/Aged out of System	21,190	19,109	20,773

WIOA Primary Indicators of Performance	PY 17	PY 18	PY 19
MSG Rate	21.1%	23.4%	31.4%
Number of Participants Earning an MSG	43,496	53,970 +24%	80,988 +33%
Employment Rate – Q2 after Exit	N/A	50.4%	51.3%
Number of Participants Employed – Q2 after Exit	N/A	147,768	144,938
Median Earnings – Q2 after Exit	N/A	$3,875	$3,931
Employment Rate – Q4 after Exit	N/A	N/A	43.6%
Number of Participants Employed – Q4 after Exit	N/A	N/A	129,692
Credential Attainment Rate	N/A	N/A	11.2%

VR Program: MSG Breakdown

MSG Type	PY 17	PY 18	PY 19
EFL	1,513	1,575	2,006
Secondary School Diploma	20,412	22,779	30,449
Secondary/Postsecondary Transcript	18,445	25,090	42,202
Training Milestone	712	2,109	3,827
Skills Progression	4,880	5,186	7,065
Total	45,962	56,739 +29%	85,549 +34%

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Students with Disabilities (SWD)	PY 17 Number/ Percent	PY 18 Number/ Percent	PY 19 Number/ Percent
Number of SWD Reported	525,958	638,601	682,237
Number of SWD Received a Pre-ETS	179,716	248,336 +38%	247,926 -0.2%
Percent of SWD Reported Who Received a Pre-ETS	34.2%	38.9%	36.3%
Number of Potentially Eligible SWD Who Received a Pre-ETS	85,245	137,780 +62%	144,346 +5%
Number of SWD, who Applied and Received a Pre-ETS	94,471	110,556	103,580
Percent of SWD, who Applied and Received a Pre-ETS	52.6%	44.5%	41.7%
Total Pre-ETS Provided	747,837	1,227,841 +64%	1,349,877 +9.9%

▶ VR Program WIOA Annual Reports (PYs 17 and 18)

▶ ESE Indicator Crosswalk for VR Program

▶ MSG and Credential Attainment Guides

▶ VR Program MSG Statistical Adjustment Model

▶ New RSA-911 Training Series (PY20)

▶ PD 19-03 Implementation Checklist

▶ Reporting MSG Data in PY20

▶ RehabData Workgroup

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